

Incident Management Committee

2008 - 2011 STRATEGIC PLAN

CEO's Committee

Tuesday, September 16, 2008

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Outline

- 2004 – 2007 Accomplishments
- Proposed Vision
- Collaboration
- Strategic Planning Day
- Proposed 2008 – 2011 Goals
- Future Realizations

2004 – 2007 Accomplishments

- Established the Incident Management Committee
- Hired the Incident Management Coordinator
- Developed a three year work plan
- Developed Incident Management Framework
- Implemented the Incident Management System (IMS) Network wide
- Initiated Inter-agency Pandemic Influenza Planning
- Implemented Hospital CBRNE Program
- Conducted a Regional Emergency Preparedness Survey
- Designed and delivered nine spring workshops
- Designed and delivered two annual symposia
- Staged the first regional tabletop exercise
- Completed the 2004 – 2007 work plan

Collaboration

- Healthcare Network of SEO Partners
- Health Canada Climate Change Health Office
- Ontario Ministry of Health and Long-Term Care, Emergency Management Unit (EMU)
- Emergency Management Ontario (EMO)
- South East Local Health Integration Network (SE LHIN)
- Ontario Ministry of Labour
- South East Regional Infection Control Network
- District Emergency Management Planning Committees
- SEO Healthcare Community, Emergency Medical Services (EMS), Long-Term Care Homes, Community Health Centres, Community Support Services Agencies and Services Providers
- SEO Counties and Upper Tier municipalities

Strategic Planning Day

Learning from the Past	Current Reality <u>What 'is' working</u>	Current Reality <u>What 'is not' working</u>
<ul style="list-style-type: none">• Importance of Communication• Need for coordination and integration across sectors• Need and importance of planning across sectors• Defining Roles and Responsibilities• Leadership• Importance for sustainability, education and exercises	<ul style="list-style-type: none">• Good cooperation, greater coordination across sectors and SEO healthcare communities• Broader communication and information sharing• Plans, policies and procedures exist in many areas• Incident Management Systems in place for the Network Partners• Awareness of IMS• Regular exercises are conducted to enhance preparedness	<ul style="list-style-type: none">• Coordination good still room for improvement• Some silos exist• More work towards integration of all sectors and database• Responsibility shared with other priorities• Dedicated resources needed• Communication and information sharing problematic• Funding and dedicated resources required to retain an acceptable level of preparedness

Strategic Priorities

- Establish multi-organizational incident management coordination
- Obtain sustainable funding for emergency preparedness
- Develop of guiding principles and a framework
- Sustain resiliency through protocols for communication and notification
- Provide Ongoing education, training and exercises
- Develop integrated resources management plan

Strategic Directions

- Collaboration
- Accountability
- Communication
- Performance standards and measurable outcomes
- Education and training
- Resource management

Proposed Vision

Governments, health and social service agencies in Southeastern Ontario, supported by the HCNSEO Incident Management Committee, will create a resilient and sustainable region through:

- Adoption of a preparedness culture
- Appropriate risk avoidance and mitigation response systems
- Business continuity planning
- Knowledge creation and knowledge transfer
- Alignment with appropriate national and provincial government organizations and agencies

2008 – 2011 Goals

- **Short** - year one: 2008 - 2009
- **Medium** - year two: 2009 – 2010
- **Long-Term** - year three: 2010 - 2011

Proposed 2008 – 2011 Goals

1. Lead an integrated approach to strengthening a sustainable regional emergency management program supported by the regional healthcare governing bodies
2. Build a regional healthcare community resiliency through standards and measurable outcomes
3. Provide timely and accurate information related to ongoing programs or situational events
4. Strength and validate response and recovery capabilities through education, training, exercises enhancing regional coordination, knowledge and skill
5. Integrate emergency preparedness resources management (human resources, supply chain, information management) to enable the continuation of pre-defined critical and key business priority

Goal 1

Lead an integrated approach to strengthening a sustainable regional emergency management program supported by the regional healthcare governing bodies

Objectives

- Ongoing: Embed a culture of preparedness
- Year One:
 - i) Develop a three year, 2008-2011 strategic work plan
 - ii) Develop principles guiding the development and direction of policies, planning and best practice
 - iii) Standardize a district committee framework featuring intersectoral organizations, collaboration and coordination
- Year Two:
 - i) Develop and implement a regional "Health Emergency Management Program"
 - ii) Obtain external support

Goal 2

Build a regional healthcare community resiliency through standards and measurable outcomes

Objectives

- **Ongoing** - Assess and monitor annually program, plans and outcomes
- **Year Two** - Develop and establish realistic indicators, benchmarks and performance targets

Goal 3

Provide timely and accurate information related to ongoing programs or situational events

Objectives

- **Year Two:**
 - i) Develop a communication framework, notification and information sharing protocols
 - ii) Develop technical architecture framework to support e-communication

- **Year Three:**
 - i) Build Information management capability and redundancy
 - ii) Implement information system framework

Goal 4

Strengthen and validate response and recovery capabilities through education, training, exercises enhancing regional coordination, knowledge and skill

Objective

- **Year Two:**
 - i) Create a regional annual education / training plan align with the federal and provincial landscape

Goal 5

Integrate emergency preparedness resources management (human resources, supply chain, information management) to enable the continuation of pre-defined critical and key business priority

Objectives

- **Year One:**

- i) Assess and review existing protocols and mutual aids agreements
- ii) Establish an inventory for business continuity and recovery plans

- **Year Two:**

- i) Exercise and update BCP and recovery plans

- **Year Three:**

- i) Formalize protocols and mutual aids agreements
- ii) Identify and coordinate interoperability requirements through resource analysis (HR, supply chain, IM, bed capacity etc.)

Future Realizations

- Strong leadership and guidance
- Accountability
- Culture of Emergency Preparedness
- Health Emergency Management Program
- Relationship with other provincial / regional existing programs
- Ownerships, engagement, commitment
- Communication
- Measurable objectives
- Resources
- Education and training
- Implementation timeline

Thank You!

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