



2007-08 Highlights

The Health Care Network of Southeastern Ontario consistently provides its members with a unique regional forum for the trustees, senior executives and clinical leaders to identify, discuss and develop resolutions to mutual concerns. The HCNSEO also provides access to timely dissemination and value added interpretation of contextual information from multiple sources germane to health care.

Over the past year, highlights of the HCNSEO feature the following accomplishments:

- 1. Funding of the Southeastern Ontario integrated supply chain management initiative with the signing of the transfer payment agreement (\$9.3M) with the Ministry of Finance and the establishment of Shared Support Services Southeastern Ontario (SSO).**

HCNSEO staff provided project management support and provided leadership on the governance and information technology work teams. Communication coordination was also managed through the HCNSEO secretariat.

- 2. Funding of the Hospital Diagnostic Imaging Repository Service in conjunction with hospitals in two other LHINs and the Ministry of Health and Long-Term Care (\$4.6M) along with new Picture Archiving and Communications (PACS) site funding from Canada Health Infoway (\$1.8M) for Lennox & Addington County General Hospital, Perth and Smiths Falls District Hospital, Providence Care, and incremental upgrades at Kingston General Hospital and Hotel Dieu.**

HCNSEO staff provided leadership and project management support and assisted greenfield site hospitals with their applications to Canada Health Infoway. Staff also assisted the three new sites in their discussions with Kingston General Hospital and Hotel Dieu and supported local hospital negotiations with the PACS vendor and with Smart Systems for Health Agency (SSHA).

- 3. Creating a comprehensive strategy for the frail elderly in Southeastern Ontario**

HCNSEO staff worked closely with Dr. John Puxty, Chief of Staff – Providence Care, and others, to create a comprehensive strategy that collects several provincial initiatives and translates them into a cohesive framework directed at a continuum of care for seniors in Southeastern Ontario. Materials have been shared with the HCNSEO trustees, senior clinical and executive leadership as well as the South East LHIN.



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4. Supporting the Southeastern Ontario Transitions Initiative, a joint initiative among the health care partners in the region to reduce the time from discharge from acute hospital care to long-term care home placement and features the following six projects:

- Standardizing the definition of alternate level of care
- Standardizing the hospital discharge process
- Harnessing information technology to support the placement process
- Creating a flexible admission cycle in long-term care homes
- Conducting a bed stock utilization process
- Standardizing key metrics for progress reporting

HCNSEO staff is participating on the Initiative steering committee and are providing leadership on the information technology and communication strategy work teams.

5. Under the aegis of the Incident Management Committee, the HCNSEO completed the first regional emergency planning tabletop exercise in Southeastern Ontario. Over 260 participants representing 102 organizations were involved.

The exercise - an extreme heat wave that swept across the region – was selected to provide all participating organizations an opportunity to practice their current plans and assess their level of preparedness in a complex scenario. A final report has been posted on the HCNSEO website (www.seohealthnet.com).

6. HCNSEO continues to work with other regional networks and initiatives to ensure integration with its partners. These include:

- South East Laboratory Alliance
 - South East Diagnostic Imaging Leaders
 - Southeastern Ontario Stroke Strategy
 - South East Regional Infection Control Network
 - South East Palliative Care /End of Life Network
 - Rural Health Sciences Network
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7. HCNSEO continues to work at Information Technology and e-Health regional initiatives and providing leadership and local representation on provincial projects. Some examples include:

- Regional information interfacing strategy and identification of common equipment
- Assessment of regional opportunities for data centre amalgamation
- Regional surgical services systems review
- Provincial Wait Times Information System (WTIS) expansion to include all surgeries
- Provincial Emergency Department Reporting System (EDRS)

8. Locally, HCNSEO staff was involved in presentations to several to member boards, involvement in individual corporate strategic planning activity and has assisted with the Canadian Council of Health Service Accreditation process.

Looking ahead to 2008-09, the HCNSEO will focus its activities in the following areas:

- Assist with the operationalization of the 3SO supply chain management initiative and exploration of new integration opportunities as previously identified by the members (i.e., information technology, pharmacy, laboratory and human resources).
 - Continue efforts on the development of a regional clinical services system featuring the creation of landmark principles and the establishment of a reliable communication service availability system
 - Continue efforts on the development and implementation of a comprehensive frail elderly strategy under Dr. John Puxty's leadership and continue its supportive role on the Transitions Initiative
 - The implementation of a timely and reliable non-urgent medical transportation system for patients and staff which is simple to access
 - Complete a three-year strategic plan for the HCNSEO's Incident Management Committee
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Committee Activity

| Committee Name | Number of Meetings |
|---|---------------------------|
| HCNSEO Network | 6 meetings |
| HCNSEO Liaison Committee | 5 meetings |
| HCNSEO CEO Committee | 10 meetings |
| HCNSEO Clinical Leaders Committee | 7 meetings |
| HCNSEO Diagnostic Imaging Leads Committee | 5 meetings |
| HCNSEO IT Operations Group | 10 meetings |
