



PARTNER PROFILE

Quinte Health Care



- Belleville
- Picton
- Trenton
- Bancroft

265 Dundas Street East  
Belleville, ON K8N 5A9

(613) 969-7400  
[www.qhc.on.ca](http://www.qhc.on.ca)

Chair

Lloyd Churchill

President & Chief Executive Officer

Bruce Laughton

Multi-Year Funding Profile

2005-06: \$107,472,242  
2006-07: \$109,868,800  
2007-08: \$112,140,800

Number of Staff:

1,118 FTE

Quinte Health Care (QHC) consists of four fully-accredited hospitals: Quinte Health Care Belleville General (Belleville), Quinte Health Care North Hastings (Bancroft), Quinte Health Care Prince Edward County Memorial (Picton), and Quinte Health Care Trenton Memorial (Trenton).

QHC was incorporated in November, 1998 as a result of the Health Services Restructuring Commission (HSRC) directions to amalgamate the four hospitals. The 2002/03 operating budget for QHC is \$109 million. Corporate headquarters are located at the Belleville General site.

Quinte Health Care provides primary and secondary services to a diverse catchment area of approximately 150,000 people in Hastings and Prince Edward Counties and the southeast portion of Northumberland County. The Corporate District covers 7,000 square kilometres and is made up of both urban and rural areas. The majority of the population is located in the southern part of the district near the Bay of Quinte and adjacent to the 401 corridor. The east-west settlement belt runs parallel to highway 401 between Deseronto to the east and Trenton to the west and accommodates 61% of the population of Hastings/Prince Edward Counties. The district includes Canadian Forces Base Trenton, the largest military base in Canada.

QHC consists of 219 acute care beds, 26 psychiatric/mental health beds, 17 rehabilitation beds, and 71 complex continuing care beds (for a total of 333 beds). In addition, there are four active Emergency Departments; Surgical Operating Rooms at three sites; a Rehabilitation Day Hospital; a Children's Treatment Centre; Diabetes Education Centres; and a full range of Ambulatory Care Clinics (e.g., oncology, orthopaedic).

Within the next few years, 77 beds will be added, including additional acute care, complex care, and rehabilitation beds.

**Quinte Health Care**  
**Selected Performance Indicators, 1998/99 to 2004/05**

Indicator	1998/1999	1999/2000	2000/2001	2001/2002	2002/2003	2003/2004	2004/2005
<b>Corporate Financial Measures</b>							
Global Operating Revenue	84,236,297	88,583,905	96,615,079	103,492,921	111,899,869	124,681,706	131,312,082
Global Operating Expense	84,624,347	88,939,373	96,946,581	104,271,191	112,707,351	122,365,002	131,378,758
Operating Margin	6.84%	6.48%	5.81%	4.81%	5.39%	7.38%	5.52%
Total Margin	-0.27%	-0.38%	-0.33%	-0.71%	-0.68%	1.80%	-0.05%
% of Non-MOHLTC Revenue	11.05%	12.02%	11.62%	10.69%	10.87%	10.18%	10.52%
Current Ratio	2.3	1.7	1.5	1.2	1	1.6	1.1
Working Capital	14,898,137	10,777,734	6,608,894	3,461,811	254,713	10,363,798	2,458,584
Long Term Debt as % of Operating Revenue	0.00%	0.00%	0.06%	0.05%	0.05%	0.04%	0.00%
Long Term Investments as % of Operating Revenue	0.00%	0.00%	12.08%	9.40%	9.38%	7.14%	11.45%
Days in Inventory (Turnover)	43	35	33	33	34	30	29
<b>Total Expense by Category</b>							
% of Compensation Expense - Salaries and Wages	66.58%	66.47%	63.84%	59.77%	59.37%	60.10%	60.15%
% of Medical Staff Remuneration Expense	4.24%	4.90%	8.12%	11.19%	10.64%	10.39%	10.34%
% of Medical & Surgical Supplies Expense	4.10%	4.79%	4.70%	4.51%	4.70%	5.08%	5.38%
% of Supplies - Other Expense	7.34%	7.24%	7.24%	7.25%	7.09%	6.26%	6.09%
% of Drugs & Medical Gases Expense	3.38%	3.59%	3.18%	3.21%	3.30%	3.39%	3.13%
% of Equipment Expense	6.46%	6.91%	6.74%	7.57%	7.71%	7.74%	7.91%
% of Referred Out Expense	2.18%	1.57%	1.27%	1.47%	1.49%	1.60%	1.57%
% of Amortization Expense	1.66%	1.40%	1.59%	1.84%	1.97%	1.98%	1.92%
% of Other Expense	4.05%	3.13%	3.31%	3.19%	3.71%	3.45%	3.52%
<b>Activity Measures</b>							
Inpatient Cost per Patient Day	261	255	269	275	297	321	340
Operating Expense per Worked Hour	46	46	50	55	61	65	70
Average MOS & UPP Hourly Rate	29	29	30	31	33	36	38
Administration Expense as % of Operating Expense	10.71%	10.31%	9.39%	9.11%	9.12%	9.63%	10.48%
Equipment Expense as % of Operating Expense	6.81%	7.26%	7.06%	7.92%	8.11%	8.13%	8.29%
% of Hotel of Operating Expense	15.13%	15.32%	15.71%	13.67%	13.44%	12.61%	13.33%
% of Support of Operating Expense	3.13%	3.49%	3.08%	3.09%	3.34%	3.26%	3.27%
<b>Staffing/Productivity</b>							
Total Full Time Equivalents (FTE's)	1,055	1,102	1,116	1,089	1,089	1,107	1,115
MOS & UPP FTE - Worked	119	148	136	126	127	118	123
MOS & UPP FTE - Benefit	936	955	980	963	962	989	992
MOS & UPP FTE - Purchased	0	0	0	0	0	0	0
% UPP - Facility	88.70%	86.61%	87.84%	88.44%	88.33%	89.34%	88.96%
% UPP in Patient Care Functional Centres	90.00%	88.09%	89.33%	88.65%	88.35%	89.14%	88.50%
% UPP in Inpatient Nursing Functional Centres	88.77%	87.24%	89.26%	90.81%	90.73%	90.94%	90.20%
<b>Clinical Data</b>							
<b>Inpatient Days</b>							
Acute - Inpatient Days	62,184	62,153	63,074	64,678	65,817	63,003	62,969
ICU / CCU Inpatient Days	3,282	3,414	3,299	3,299	3,152	3,031	2,869
Mental Health - Inpatient Days	6,534	7,111	7,071	6,747	6,822	6,563	5,727
Rehabilitation - Inpatient Days	5,495	5,793	5,713	5,157	4,850	5,255	5,309
Chronic Care - Inpatient Days	18,017	21,241	22,709	25,004	23,636	25,213	25,041
ELDCAP - Inpatient Days	0	0	0	0	0	0	0
Total Inpatient Days	95,512	99,712	101,866	106,154	105,601	104,190	103,084
<b>Inpatient Averages per Day</b>							
Average Acute Daily Patients	170	170	173	177	180	172	173
Average ICU/CCU Daily Patients	9	9	9	9	9	8	8
Mental Health Average Daily Patients	18	19	19	18	19	18	16
Rehab Average Daily Patients	15	16	16	14	13	14	15
Chronic Average Daily Patients	49	58	62	69	65	69	69
ELDCAP Average Daily Patients	0	0	0	0	0	0	0
Total Average Daily Patients	262	273	279	291	289	285	282
<b>Surgical Cases</b>							
Surgical Cases - Inpatient	3,485	3,752	3,843	6,123	6,291	3,575	3,556
Surgical Cases - Outpatient	11,251	15,306	15,746	18,992	21,087	21,968	22,102
Surgical Cases - Total	14,736	19,058	19,589	25,115	27,378	25,543	25,658
<b>Ambulatory Visits</b>							
Average Daily ER Visits	308	311	301	299	300	277	284
ER Visits	112,351	113,355	109,976	109,297	109,424	101,476	103,839
D/N Care Visits	9,904	8,970	8,195	4,837	6,571	14,175	13,478
Clinic Visits	46,391	56,384	62,154	53,670	57,637	45,679	47,289
Total Ambulatory Visits	168,646	178,709	180,325	167,804	173,632	161,330	164,606